

## QUESTIONNAIRE to optimize your DESTINATION SERVICE

Dear Client,

By answering the following questions you will help us.  
We appreciate your assistance in completing this questionnaire.

### 1. General Information

First name, Last name

Phone

Mobile

Email

### 2. Origin address / Move from

Street, Nr.

Zip Code, City

Country

### 3. Destination address / Move to

Street, Nr.

Zip Code, City

Country

### 4. Additional information

Your desired date of delivery?\*\*\*  
(Preferred date or time frame)

Should your move be delivered asap after customs clearance? Yes  No

Will your move need to be stored? Yes  No

If your move need to be stored, approximately how long?

### 5. Delivery conditions

Walking distance from truck to house entrance, approximately:

Is your street dead end, cul-de-sac, one way or has other restrictions?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Do we need to arrange for parking permit?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Do you move in a house or an apartment?	House <input type="checkbox"/>	Apartment <input type="checkbox"/>
If an apartment, on which floor is it?		
Is there an elevator available?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Elevator capacity (number of persons / weight limit in kg)?		
Can the elevator be used for the move?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Is the apartment accessible via external, furniture lift?	Yes <input type="checkbox"/>	No <input type="checkbox"/>
How many steps are from the front entrance to your apartment?		
Are there any additional (un-) loading addresses?	Yes <input type="checkbox"/>	No <input type="checkbox"/>

Further remarks:

## 6. Special requirements

Should any „abnormal“ furniture be reassembled? (except for beds and tables etc.) If yes, please provide details:	Yes	No
Should all boxes be fully unpacked to flat surface?	Yes	No
How many boxes (approximately)?		
Are there any heavy items? (such as upright piano, safe, etc.) If yes, please provide details:	Yes	No
Are there any items requiring special handling? (such as high value items, antiques, art, alcohol, etc.) If yes, please provide details:	Yes	No
Are there any handyman services required? (picture hanging, installation of curtain rods or cabinets, custom shelving, etc.) If yes, please provide details:	Yes	No
Is an electrician needed? (installation of ceiling lamps, electrical wiring, etc.) If yes, please provide details:	Yes	No
Is a plumber needed? (dis/reconnect a washing machine, etc.) If yes, please provide details:	Yes	No
Further remarks:		

## 7. Other important information

\*\*\* NOTE: Your preferred moving date is duly noted for quotation purposes and preliminary planning. The exact date(s) will be discussed and confirmed once the contract is signed in accordance with your wishes and our operational possibilities.



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Für die Beförderung von Umzugsgut gelten die gesetzlichen Regelungen im IV. Abschnitt des HGB und ergänzend unsere Allgemeinen Geschäftsbedingungen. Für Möbellagerungen gelten die Allgemeinen Geschäftsbedingungen Krumpf Lager. In allen anderen Fällen arbeiten wir ausschließlich aufgrund der Allgemeinen Deutschen Spediteurbedingungen (ADSp): neueste Fassung.