

Importing Electric-Powered Devices into Australia

What You Must Know About Advisory Notices

When importing electric-powered items such as e-bikes, e-scooters, golf carts, or miniature motorbikes into Australia, the **Department of Infrastructure, Transport, Regional Development, Communications and the Arts** must determine whether the item is considered a *road vehicle* under the **Road Vehicle Standards Act 2018**.

If your item is **not** classified as a road vehicle, it may be eligible for an **Advisory Notice** confirming this status. This formal notice is issued under the **Road Vehicle Standards Rules 2019** and helps ensure smooth Customs clearance.

Without an Advisory Notice, your item may be:

- Held in bonded storage (with fees)
- Seized or destroyed (with potential charges)
- Re-exported at your expense

Applying before shipment protects you from costly delays and penalties.

Apply for an Advisory Notice

What Is an Advisory Notice?

An **Advisory Notice – That a Thing Is Not a Road Vehicle** is a formal document that certifies:

- Your item does not meet the legal definition of a road vehicle
- It is not regulated under the Road Vehicle Standards (RVS) legislation
- It does not require Vehicle Import Approval

The **Australian Border Force (ABF)** uses this notice to clear your item through Customs **without requiring additional import permissions**.

Who Needs an Advisory Notice?

You should apply for an Advisory Notice if you're importing any of the following — even for **private** or **off-road** use:

- Electric bicycles (including pedal-assist)
- Electric scooters or mobility scooters
- Golf carts or buggies
- Miniature motorbikes, ride-on bikes, or quad bikes
- Any other item that you believe is not designed for use on public roads

Not sure if your item qualifies? It's safer to apply — the Department will assess your case and decide.

Quick Checklist: What You Need

- 100 points of ID (e.g. passport + driver's licence)
- Manufacturer's brochure or user manual
- Clear photos of the item
- Make, model, and year of manufacture
- Intended use (e.g. private, recreational)
- A\$55 non-refundable administration fee

Learn More

How to Apply: Step-by-Step Guide

- 1. Create a ROVER Account
 - Register at the ROVER portal
 - Provide 100 points of ID
 - Complete SMS multi-factor authentication

2. Start Your Application

- Select: "Advisory Notice That a Thing is Not a Road Vehicle"
- For vehicle type, choose "Other" if your item isn't listed
- Manually enter the manufacturer's name
- 3. Enter Item Details
 - Provide make, model, year of manufacture, and intended use
 - Upload the brochure/manual and clear item images
- 4. Submit and Pay
 - Pay the A\$55 administration fee
 - Submit your application
- 5. Processing Time
 - Allow up to 4 weeks for the Department to process your request

Tips for a Smooth Application

- **Upload clear, legible files** blurry files may delay processing.
- Save your progress in the ROVER portal as you go.
- **Double-check your ID** ensure you have the required documents before registering.

Need Help Along the Way?

The Advisory Notice process is designed for individuals — but that doesn't mean you're on your own.

At Palmers Relocations, we:

- Help you determine if your item qualifies
- Explain each step of the ROVER application
- Assist with customs queries once your item arrives

We've handled a wide range of imports and are here to guide you.

Contact your Palmers Move Manager or our Imports Team

& Call us on 1300 363 916